

## Short Biography

Dr John Øvretveit is Director of Research and Professor at the Medical Management Centre, Karolinska Institutet, Stockholm. formally Professor of Health Policy and Management at Bergen University Medical School, Norway and at the Nordic School of Public Health.

John's work is based on the belief that organisation and management can bring out the best and worst in people, and that the right organisation design is critical for effective healthcare: "the largest risk to health is a hidden one - poor health organisation and management". A theme underlying his work is how practical research can directly contribute to healthy work organisation and better care for patients. His recent book describes action evaluation methods for giving rapid feedback for service providers and policy-makers to improve their services.

John has published widely on the subjects of health service quality and safety, evaluation, health management, organisation, interprofessional cooperation and health reforms. He has undertaken health evaluation and development projects in Africa, Yemen, Indonesia, Thailand, Mexico, New Zealand, Australia, Japan, Sweden, Norway, Estonia, and the USA. Translations of some of his 280 scientific papers and books have been made into eight languages and a number have won publications awards, including twice winner of the European health Management Publication award and Baxter award for "Action Evaluation", and in 1992 for "Health Service Quality", and the 1999 British Association of Medical Managers publication award for "Evaluating Health Interventions".

